

Registration/Login

Note for hotmail.com, outlook.com, live.com users

We have on the odd occasion encountered issues with email not getting through to hotmail.com and outlook.com users. The issue is problematic with filtering systems on most Microsoft free email services.

We have been in touch with Microsoft and have done as much as we can from our end to help with the issue.

If you are still not receiving email from us (either the registration confirmation email or normal contact emails) please **first check your spam folder**.

Second, if you do find mail in the spam folder OR you still are not getting our emails, please mark our domain (rctrader.com) as a "safe sender" in your email filters.

More information on this:

<http://email.about.com/od/windowslivehotmailtips/qt/How-To-Make-Sure-Windows-Live-Hotmail-Does-Not-Ban-Important-Mail-As-Junk.htm>

Please note, marking email as spam on the Hotmail system will mean you will not receive further emails from our domain! You may want to use that service wisely.

This issue does not affect other free email providers (e.g. gmail.com).

Unique solution ID: #1000

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